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To Our Valued Patients:

We hope this letter finds you and your family in good health. Everyone here at the office has been healthy and well. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our regular habits and routines in a safe and healthy environment. While many things have changed, one thing has remained the same: our commitment to your safety while visiting our office.

Infection control has always been a top priority at **GORGEOUS SMILE DENTAL**, and you may have seen this during your visits to our office. Our infection control processes are consistently completed so that when you receive care, it is both safe and comfortable. We want to tell you about the infection control procedures we follow here at the office to keep our patients and staff safe.

Our office follows infection control recommendations made by the **American Dental Association (ADA)**, the **U.S. Centers for Disease Control (CDC)**, and the **California Occupational Safety and Health Administration (Cal-OSHA)**. We follow these agencies' activities so that we are up to date on any new rulings or guidance that may be issued. We do this to ensure that our infection control procedures are current and adhere to each agency's recommendations.

You may notice some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask for some screening questions. You will be asked these questions again and will need to sign a COVID-19 Pandemic Dental Treatment Consent Form when you come in for your next visit.
- We have a hand sanitizer that we will ask you to use when you enter the office.
- You may be asked in the treatment room to do a "pre-rinse" to reduce bacterial levels.
- Our waiting room will no longer offer magazines to read and children's toys since those items are difficult to keep disinfected.
- Appointments will be scheduled to allow for social distancing between patients to reduce the number of people in the waiting room.

Some of the things that you will always be able to count on in our office and from our staff are the same quality care and attention, friendly faces, and genuine concern for your dental health care needs. We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you and every patient safe in our practice.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming our patients, neighbors, and friends back. **We are currently seeing "urgent" and "emergency" patients."**

By signing this, you agree that you will be considered as an EMERGENCY and URGENT appointment. You also agree to follow all guidelines for COVID 19 control.

Sincerely,

Dr. Precilyn Silvestre Melo

Dentist

Patient Name _____